

University of Oregon  
HEALTH CENTER

**Student Health Advisory Committee Meeting**

September 30, 2005

<b>Student Members:</b>	<b>Applicants</b>	<b>Interested Students</b>	<b>ExOfficio Members:</b>
* Kuzma, Urva	Adams, Jenna	Beseda, Addie	Drew, Sarah
* Straight, Leslie	<b>E</b> Chiem, Jennifer	Bwaybe, Sarah	* DeHaven-Murdoch, Daralyn
* Teeter, Kelly	<b>L</b> Fong, Man-Sze		* Miller, Michelle
<b>Faculty:</b>	<b>E</b> Horn-Kelter, Petra	<b>Guests:</b>	* Ryan, Tom
	* Ronco, Noelle	* Melbe, Naomi	* Staight, Paula
* Munroe, Dennis	* Scholl, Ben	* Shirzadegan, Magid	<b>E</b> Stoop, Helen
Meaux, Tenaya	* Soetan, Folake	* Takahashi, Chika	
Spradling, Karen	<b>E</b> Stiffler, Lesley		
	Wilson, Kathryn		
	Wintermute, Ben		
	* Wu, Angela		

The meeting was called to order at 3:00 p.m.

1. **Greetings and Introductions** – This is the first meeting of this academic year. There are three returning student members, Urva Kuzma, Leslie Straight, and Kelly Teeter, and two faculty members who will be returning for their second year on SHAC, Tenaya Meaux and Karen Spradling. Dennis Munroe, Director of PARS, is one of our new faculty members. Michelle Miller, who has been the liaison for the Office of International Programs is leaving the UO. Naomi Melbe will be taking over this liaison position in her stead. Today we also had the pleasure of having Magid Shirzadegan, Director of International Student Services. Magid feels that there are important issues brought up in this committee and assures us that we will always have a liaison from OIP. Paula Staight, Director of Health Education and Ramah Leith, Peer Health Education Coordinator join SHAC as a bridge for outreach to campus and the peer health educators. Daralyn DeHaven-Murdoch brings to the committee information regarding the Health Center finances to help with decision making on the student health fee and other budget issues.

New student attending today included:

Folake Soetan attended as an interested student last year and decided to apply as a member because she is interested in learning about health issues.

Angela Wu joined SHAC because she is also interested in health issues and hopes to become a doctor in the future. She works for International Student Association office as student office manager.

Noelle Ronco interested in putting her voice out there. She was also a peer health advisor.

Ben Scholl is a double major biology and biophysics who wishes to be involved with campus and health needs.

Chika Takahashi joins us again this year because she is interested in student health.

Tom Ryan, Health Center Director stated this is his third year here at the Health Center and as in the beginning is amazed by the vitality and interest that students on SHAC have. This is clearly a very good group to be part of, an important group that is creative and interested in Health Center services. Paul Prew, a long-term member stated it clearly by saying that this is one of the very few joint student/faculty committees on campus where students actually ran the meeting and accomplished things. There is a lot going on at the Health Center that the SHAC can be of help with.

1. **Discussion of Election of Officers (Chair and Vice-Chair/Program Chair** – The Chair and co-chair work with Dr. Ryan to put together an agenda each week and then run the meetings. With SHAC we operate off of a set of bylaws with typically 9 student members, 3-4 faculty members, and a number of ex-officio/liason members from the Health Center and other campus departments. The chair and co-chair are typically elected from the student members. The co-chair from the previous year is automatically one of the nominees for this year. Last year there were two co-chairs, Urva Kuzma and Kelly Teeter: therefore they are automatically nominated. The question today was whether we should proceed with nominations now or to defer the nomination and election process until next meeting next Friday. This would provide an opportunity to get to

know and/or reacquaint ourselves with each other. The decision was made to wait until next week with this as the first order of business.

The SHAC bylaws, written in 1999, need to be reviewed and updated. One issue with them is that they state the Chair is elected Spring term each year. This could mean a person would be the chair who no one else is familiar with. There may be a few other changes that could be made as well.

2. **Annual Report** – The report on activities of the Student Health Advisory Committee from the 2004-2005 annual report has been included in the packet handed out today.
3.
  - a) **Evaluation of Student Health Insurance Plans** – Each year SHAC reviews what the health insurance plan offers with the help of Brian Corcoran, Insurance Coordinator, and works on possible changes. In the next couple weeks Brian will be invited to present “Insurance 101,” an introduction to student health insurance plans.
  - b) **Budget** – Daralyn DeHaven-Murdoch will present budget information throughout the year and further on into the year will present budget for the following year. For the 3 years prior to this one, the Health Center has not had an increase in the student fee. However, last Winter and Spring and the Health Center Administration did ask for a fee increase due to the need for funding of:
    - 1) Salary increases as the wage freeze was lifted. Funding for the Health Center budget comes mainly from student fees with 70% of the budget from fees and other 30% from services.
    - 2) Full transition to electronic medical record which required substantial investment in computers and software licenses.
    - 3) Funding of a reserve fund for the Health Center to be used in the event of a drop in student enrollment or reduced utilization, especially with the construction project. Fortunately, reduced utilization has not been the case thus far this year.

After quite a bit of discussion by SHAC, the 4% requested was raised to 5% increase by the students. This was approved by university administration.

- c) **Oregon College Health Association (OCHA)** – Twice a year administrators and other staff from both private and public colleges in Oregon meet and discuss topics of mutual interest. The UO SHAC made the decision that there should be student participation in this meeting and proposed that student representatives from OCHA be invited to participate. As a result student representatives from several schools attended the meeting and participated in both combined and separate student sessions. The second OCHA meeting held at the University of Portland in the spring, but participation by students was minimal. This may be something that could be continued this year as there was a lot of interest. The first meeting this fall will be at Mount Hood Community College in Gresham on October 28, about a month from now. If any students are interested in attending, transportation or car pools can be arranged.
- d) **Diversity** – Diversity has been a real issue for SHAC who have been extremely supportive. Last year SHAC sponsored an international coffee hour at the EMU with the purpose of reacquainting international students to the services of the Health Center. There is a lot of information given to international students when they first arrive at the university that the information may have been lost in the muddle. Therefore, once they have been on campus a while and have had some experience with the US medical system, which is often very different from their home countries, the coffee hour provides to mix with international students and give them an opportunity to ask questions.

Magid Shirzadegan brought up the thought that usually orientations are one-sided orientation to international students. We also need to orient staff to international students. In the past the SHAC has done in-services with panels of students from variety of countries who spoke about what health care was like in their home countries and the differences they find here. We have also had a panel presentation with LGBTQ students.

- e) **Health Center Inservice** – The SHAC presentation last year looked at access issues for students with disabilities, both visible and invisible that may interfere with a student’s ability to access Health Center

services. The presentation was well received. In getting ready for the presentation we had the opportunity to visit with James Bailey, Adaptive Technical Access Advisor for Disability Services in terms of technologies that allow students with visual or mobility difficulties to fill out forms, read signs, etc. We are hoping to incorporate a lot of new things into the new building.

6. **Upcoming Business** – Besides the issues listed above, last year was the first year for the diversity bulletin board where various groups on campus would have an opportunity to put up materials related to their group and make themselves more visible to others on campus. It is the responsibility of the co-chair to enlist groups on campus generating interest by them to use the board to share.

Again this year SHAC will be involved in the student insurance program, revising of the SHAC bylaws, the Health Center budget and fees.

Another place where SHAC will be able to help is with the construction project where we would like to enlist student help to be sure that we are doing what we can to direct students to the Health Center, to let them know we open, and in actually walking through the Health Center and seeing that students can find their way. This has never been a easy place for finding your way around, but even now with the construction project it is even less so. This is a work in progress as construction progresses and moves around the facility. We are hopeful that students will spend some time, not as patients particularly, walking around and looking at how they locate different areas of the Health Center. At the end of the meeting today we will have tour of the building to give an idea of what things look like. The Physical Therapy/Sports Medicine and Health Education Departments have been moved out of the basement. Physical Therapy has moved to the satellite Sports Medicine clinic at the Rec Center for the duration of the project. HED located in a portable office (trailer/satellite #3) behind the Health Center. Soon demolition will begin and build additions started. By Winter term, Health Center Administration, Business Office and Medical Records will be moved to the basement. By the end of the school year, the Area D primary care clinic will be moving to first floor. Into summer other primary care areas will be moving into new clinical areas. Then the Pharmacy, Lab, X-ray departments will be moving around as those areas are remodeled. It will be a real challenge to let students know that we are still here and still offering the services at the level they are used to. We will be asking for SHAC help as we move through the project. Students were encouraged to walk into the Health Center and look at it as someone who has not been here before. Look at signs, are they directing people to the entrance, is the entrance obvious? Once you are in the building figure out where to go to ask questions, for clinical services, x-ray services, or laboratory services. Winter term there will be no welcome desk in the entrance hallway so we will be relying on maps to guide students.

If any other items come to mind that members would like to discuss. just let the Chair, Co-chair, Kim Barker or Tom Ryan know.

6. **Items Not on the Agenda:**
  - a) Michelle reminded everyone of the International Student Coffee hours every Friday from 4:00-6:00 p.m.
7. **Adjournment/Tour of the Building** – The meeting was adjourned at 4:00 p.m.

Kim Barker, Recorder

**\*\*Next Meeting\*\***  
**October 7, 2005**  
**Ramey Room, Carson Hall**