

University of Oregon  
HEALTH CENTER  
**Student Health Advisory Committee Meeting**  
October 27, 2006

<b>Student Members:</b>	<b>Faculty:</b>	<b>Alternates</b>	<b>ExOfficio Members:</b>
E Chiem, Jennifer	* Munroe, Dennis	E Kurnert, Allison	E Kerr, Shelly
E Kehdi, Norma	E Olson, Deborah	* Malasig, Cheryl	* DeHaven-Murdoch, Daralyn
E Ronco, Noelle	* Pangburn, Micheal	E Marberry, Manisha	* Leith, Ramah
* Scholl, Ben	E Russell, Chantelle	E Mann, Todd	* Megerssa, Becky
E Soetan, Folake		* Phillips, Ann	E Pressman, Ernie
* Stiffler, Lesley	<b>Guests:</b>	E Smith, Kaylie	E Ryan, Tom
* Straight, Leslie	Davis, Kathrine	* Thrower, Ashley	E Staight, Paula
E Wintermute, Ben		* Wee, Brett	
E Wu, Angela			

The meeting was called to order at 3:00 p.m.

1. **Approval of Minutes** – The minutes of the previous meeting were approved as distributed.

2. **Announcements:**

Students were reminded to email their ideas for words that might be included in the sculpture to Suikang Zhao. Some have already done so.

Blood Drive - From November 7 until November 10, 2006, the University of Oregon will take part in a statewide, two-week campaign to increase community blood donations prior to the critical holiday period. This is the fifth consecutive year of the award-winning partnership. This will take place in the Erb memorial Union building. Remember to eat & drink beforehand and bring ID to donate. Let's beat those Beavers!

3. **Brainstorm Session for Questions about Sunday Closure**

Today discussion was around development of a list of questions that will help SHAC members evaluate the recommendation made to discontinue Sunday clinic hours at the Health Center. At the last meeting we did not have time to come up with a list so today we brainstormed on what further information students would like to have to help them in their decision.

Two e-mails were received from SHAC student members who could not attend the meeting today. These were of different opinions.

One student wrote that they would support Sunday closure if there were a budget cut. They were not aware that the Health Center was open on the weekend and was not told of this while making an appointment in the Health Center. After the process has ended and if the decision is made to not have Sunday clinic a lot of PR should be done to promote the Health Center services during the week.

Another student wrote that the Health Center was a valuable resource for all students, especially freshmen when they become ill and are new to the area. Students often do not know how serious an illness can be and what to do about it. Since the Health Center is often their only resource it is a terrible thing when they have to go into the community for services and pay a substantial amount of money. This student agreed with possibly changing hours on Saturday to later if the Sunday closing does go into affect and that more promotion needs to be done.

Concerns/Questions:

Q: Where is the money going to go if the Health Center is closed on Sundays? Will it go back into the budget?

A: The biggest part of cost is labor. Staff are hired for a determined amount of FTE so their hours would have to be used elsewhere in the schedule during the week so there would be no savings. If the physicians do not work on Sunday they will still make the same amount of money. Daralyn does not see a large amount of savings that would be put back into the budget because there would still be the salary cost.

- Q: How many full-time and half-time physicians work in the Health Center? Are full-time schedules FTE based on 40 hours.
- A: Physician salary is based on 40 hours, and is exempt from over time. However, because physicians have set schedules Daralyn is not sure how the weekend hours are offset during the week.
- Q: How many hours do physicians spend on educational pursuits and is that included in their 40-hour work week.
- A: Yes, it would be included in their work hours, part of their salary which is supported in the Health Center. CME is supported so that is covered and paid for them.
- Q: Why aren't students using the clinic on Sunday?
- A: Lack of knowledge that it is open; limited hours and not being sure what those hours are.
- Q: Can the facility legally be open without a physician present?
- A: It depends on what services are offered.
- Q: Is there a need for more staff during the week days. Are there enough offices exam rooms to allow for additional staff?
- Q: What are the normal hours for a physician during the week, 8:00-5:00, 9:00-6:00?
- Q: How many weekend days each term does a physician have to work? Is there an exchange in time worked on weekends for those hours?
- Q: What will be happening with Peacehealth Urgent Care now that the hospital is relocating to the Gateway area? This would make it very hard for students without transportation on the weekends.
- Q: Is this a question of not working on Sundays or an issue of the quality of care? What is best for what students need?

#### Comments:

The real issue is that the auxiliary or support services are not the same as on Sunday due to x-ray services not being available. If students come in needing x-ray for an injury people are going to be sent out elsewhere for x-rays and further care and casting as these services are not available in the Health Center. The utilization figures gives numbers for interactions with a practitioner, but not other types of visits to the Health Center. According to this it shows the average per practitioner is double so it seems feasible to be open on Sunday rather than on Saturday

It would be better to see longer hours during the week.

There is concern for students both Friday and Saturday night as these are party nights when there could be accidents and sexual health incidents. This is an equally big issue with no access to pharmacy for things like Plan B, which will not be sold over-the-counter at Hirons.

Also for international students there is the added stress or confusion of not knowing where to go in an emergency, not being aware of our health care system, not knowing about emergency rooms, and no access to international services at the UO. The translation issue is very big for them. This is a significant chunk of the campus population that would be disadvantaged.

In terms of transportation, the bus schedules are greatly reduced on Sundays, which would make it harder for students to get to urgent care facilities or even an emergency room.

The more powerful issue for closing is to give people time off on weekends when every member of the family is home and can be together. Almost no university has 7-day per week service.

If students knew that the Health Center is closed on Sunday and if began feeling sick on Saturday perhaps they would go to the clinic on Saturday.

#### Suggestions:

There is a nationwide student health center listserv. Perhaps our SHAC students could contact SHAC members from other health centers in the US whether they are open on Sundays and if not, why?

Perhaps more promotion of the availability of Sunday services to students could be done to see if usage increases and then revisit this question of closing on Sundays. Several other students felt that UO students should be surveyed to see what they think before changing the days of operation. The Health Education Peers did an informal survey of students on whether they would want the Health Center to be closed on

Sunday and the answer was no, but if they were given further information such as budget issues, and other services that are available would they say the same thing?

Perhaps Sunday clinic should be changed to something like by appointment only.

In the long run we would be to make sure students are aware of alternatives for health care on Sunday. We need to promote more what is available in the community and the information to the students about the Nurse line availability who can help them determine whether they need to be seen in the community or can wait until Monday.

Possible Approach:

- 1) SHAC could put together a comprehensive survey to get a better feel for how students on this campus
- 2) SHAC could talk with other SHAC students across the country asking them whether they are open on Sundays, how many, if not, why?

1. **Adjournment** – The meeting was adjourned at 4:00 p.m.

Kim Barker, Recorder

**\*\*Next Meeting\*\***  
**November 3**  
**Room 360 Oregon Hall**